

CAROL-JOY KILPATRICK

CONTACT

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SKILLS

- · Creative direction
- · Photo and video direction
- Creative project management
- Mentoring and skill training
- · Studio management
- · Omni-channel marketing
- · Ecommerce and print design
- · Packaging design
- · Photo retouching
- Brand management
- · Workflow optimization
- Shopify
- · Adobe Creative Suite

EDUCATION

University of Iowa
BA in Journalism and Mass
Communication
BFA Fine Arts
University of Iowa

CAREER SUMMARY

Dynamic creative professional specializing in compelling visual content and strategic marketing collateral that boost engagement and drive sales for omni-channel retailers and B2B brands. Seeking a leadership role as a Creative Director or Senior Art Director within a retail or consumer goods B2B organization, where I can drive brand strategy, elevate visual storytelling, and lead high-impact creative initiatives.

EXPERIENCE

HAMMACHER SCHLEMMER, Chicago, IL Senior Art Director

3/2006 to 9/2025

Led internal creative art team for direct-to-consumer omni-channel marketer.

- Delivered \$500K in annual savings by transitioning all creative production in-house—leading team training, mentoring talent, and streamlining workflows through digital asset management systems.
- Achieved significant cost savings by establishing an in-house studio—purchasing equipment, designing tabletop sets, training the art team, and overseeing ongoing studio operations.
- Oversaw all creative production for web and catalog content, generating \$122M in annual sales through strategic execution of photography, design, and video assets.
- Maintained flat photography and video production costs for 19 years by strategically negotiating vendor contracts and fostering long-term partnerships.
- Led the development of 19 annual marketing campaigns, including catalogs (72–124 pages) showcasing 35–150 new items, consistently meeting all deadlines without exception.
- Produced photography and video content for 1,200 new items annually by directing external studio shoots and executing in-house productions—delivering high-quality assets within tight budget constraints.
- Directed large-scale photo shoots by collaborating with studio producers to design and approve custom sets, crafting detailed shot lists, guiding styling teams and photographers, and ensuring final imagery met brand standards.
- Defined and upheld brand standards across all consumer touchpoints, ensuring consistency across sales channels, packaging, and social media.

Sunstone, Inc, Morton Grove, IL Graphic Design Manager

3/2001 to 3/2006

Led in-house creative team to support fashion jewelry sales direct to consumers and to mass retail channels.

- Led creative team efforts that contributed to earning Walmart Vendor of the Year for four consecutive years—designing planograms, store signage, packaging, and advertising photography.
- Designed and merchandised trend-forward displays and signage in the company's Manhattan showroom for New York fashion markets, promoting company jewelry to mass and bridge retailers.

Led the development of visual content that drove sales in hospitality and healthcare markets

- Directed high-volume product photography for 20,000 SKUs lacking imagery, completing e-commerce launch within a 3-month timeline and strict \$5-per-image budget.
- Helped bring catalog production in-house and implemented a digital asset management system, enabling a four-person team to produce a 300-page annual catalog and monthly 80-page supplements—saving significant outsourcing costs.

Moraine Valley Community College, Palos Heights, IL **Adjunct Professor**

8/2002 to Present

Teach graphic design courses that prepare students for careers in the creative industry by building practical skills, industry knowledge, and portfolio-ready work.

- Developed and implemented a skills-based curriculum to guide students toward competency in program usage through structured learning and hands-on practice.
- Consistently received positive feedback on student surveys, reflecting strong instructional quality and learner engagement.